



**Are you a newcomer woman or girl over the age of 13? In Canada as a permanent resident, convention refugee or live-in caregiver? YWCA JUMP SCARBOROUGH OFFERS A RANGE OF TRAINING AND WORKSHOPS AT NO COST:**

**RETAIL TRAINING CERTIFICATE AND JOB SEARCH PROGRAM (3 DAYS)**

- Training includes: customer service and cash register training
- Learn to prepare your résumé and find jobs in the retail industry
- Receive a certificate upon completion of all workshops

**FOOD HANDLING CERTIFICATE AND JOB SEARCH PROGRAM (3 DAYS)**

- Learn important information about food safety
- Learn how to prevent food-borne illnesses
- Prepare to work in the food or restaurant industry
- Take an exam through the Ministry of Health which is valid for 5 years

**CASH REGISTER TRAINING (2 HOURS)**

- Learn how to process sales, discounts, and return items
- Participate in role-plays and practice your customer service skills
- Add this experience to your résumé

**RESTAURANT TRAINING (2 HOURS)**

- Learn valuable customer service skills
- Learn to take an order from a customer
- Master the language you need to be a successful server in the restaurant industry

**WORKPLACE HAZARDOUS MATERIALS INFORMATION SYSTEM (WHMIS) CERTIFICATE TRAINING (1 DAY)**

- Obtain information on identifying hazardous materials in the workplace
- Learn about worker, employer, and supplier obligations and responsibilities
- Learn about government regulations, safety procedures, and control measures for protecting workers

**EMPLOYMENT AND SETTLEMENT SUPPORT**

- Job search support including résumé and cover letter writing and interview skills
- Career planning and assessments
- One-on-one support

ywca.toronto.org



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YWCA JUMP is an exciting program for newcomer women and girls over the age of 13, who are permanent residents, convention refugees or live-in caregivers with temporary work permits. (Must provide documentation of record of landing.)

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