

APPENDIX

The lessons in Volumes I-9 are categorized here under subject areas. Many lessons bridge several areas and therefore appear more than once.

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Dealing with Criticism or Manipulation	6		The Challenge of Change 7
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2- Giving and Receiving Compliments			
3- Learning to Listen			
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Community Identity	2		
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Conflict	5		
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		Importance of an Effective Job Coach	9
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		Awareness of New Canadians	2
		Cross-Cultural Communication	2
		Exploring Personal and Cultural Identity	2
		Sharing Our Cultures	4
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		Valuing Our Differences	5
		Becoming Culturally Aware in the Workplace	7
		Learning to Value Diversity	8
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		Career Directions - Job Search Fish	4, 7
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		Values and Job Choice	4, 7
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Personal Job Traits Checklist	7	G	
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Self Marketing Steps	7	Control Tower	4
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The First Week on the Job	7	Food Score Game	4
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What You need to Do to Keep Your Job	7	Sherlock Holmes	4
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The Power of Positive Strokes	2	Setting Assertive Goals	6
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