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MESSAGE FROM OUR CEO & BOARD PRESIDENT

At YWCA Toronto, we believe in the strength of women.

When women have access to safe, affordable housing, they succeed. When women have access to decent work opportunities, they – and their children – live better lives. When women have a voice, they go further to achieve their dreams.

We harness the resilience and leadership of women to build communities and transform lives.

2018 was a particularly impactful year for us. We strengthened our longstanding partnership with the City of Toronto to open a new women's shelter on Davenport Road. We observed a significant growth in

our employment programs leading to stronger starts for newcomer women. Together with YWCA Member Associations across the country, we have made important gains for women's employment in building employment skills.

We are particularly heartened by the younger generation of feminists we actively engage with through our improved digital media strategy.

But the work remains and much is needed to be done. We are painfully aware that a shelter is not a home. Looking forward, we hope to initiate a new public-private partnership with the City and with our generous donors to increase our permanent, affordable housing stock.

Without the continued support of our partners, donors, and government allies, our work would simply not be possible. Only together can we create lasting change.

2

STRENGTH WITHIN

1st Stop Woodlawn participant

She remembers the strength she found within herself when she arrived at Toronto's international airport, from her home country in Africa, and had nowhere to turn. Having left an abusive situation behind, she remembers feeling confused, scared and unsafe.

Ist Stop Woodlawn shelter is where she turned as she faced a labyrinth of immigration and income challenges. She was assured that the shelter was a safe place, that she had rights and that there was an immigration worker on staff to help her navigate the system.

"That gave me hope. I knew I could go to the staff if I had problems."

By working with the staff and remaining resolved and resilient she is facing her challenges with strength and confidence. Now, when thinking about her future, she has many goals and dreams such as pursuing further education, getting a permanent job and bringing her children to Canada. Each day her goals are becoming more of a reality.

"YWCA helps you to stabilize and move on."

\$3.9 million

invested in violence against women shelters & programs

386

women & children found safety and support at a YWCA Toronto shelter

482

women & children overcame trauma in healing and expressive arts programs

- 244

women & children received interest-free loans that helped them rebuild after violence

YWCA Toronto takes a strong stand against all forms of gender-based violence.

Violence against women remains a critical barrier to women's equality. It is estimated that every six days, a woman in Canada is killed by her intimate partner. YWCA Toronto promotes safety for women and their children through a network of Violence Against Women shelters and support programs. In 2018, we provided over 1,110 women and their children with vital resources to rebuild their lives. Our shelters provide a safe refuge, emergency services, individualized counselling and trauma-informed supports.

At YWCA Toronto we believe survivors and stand alongside them to advance systemic change. We work with all levels of government to apply a gender lens to government initiatives, advocate for gender-responsive policies, and call for greater funding for programs that support women and children. We understand the deep connections between gender-based violence and other systemic inequities. When given supportive environments to thrive, women demonstrate the brilliance of their resilience.

GIRL LEADER

NABIHA Girls' Centre participant/ Girls' Council Member

Cheerful, insightful and intelligent—that is 17 year-old Nabiha. Her energy bounces off the colourful art-covered walls in YWCA Toronto's Girls' Centre, a place she frequents every week.

Everything clicked for Nabiha when she attended the Girls' Leadership Camp. It was there she learned about her strengths, the power of her voice and her boundless capability to lead others. Bolstered by what she learned, Nabiha recently started a Muslim Students Association at her own school. She is also a member of the Girls' Council

and is a mentor for the Girls'
Talk program. She is energized
by having the opportunity to
support younger girls.

"It's cool that I have the opportunity to give back."

The physical space at the Centre is part of the magic, says Nabiha. With its friendly vibes, comfortable couches and soft lighting, everyone who comes through feels welcomed and heard. Girls can be themselves while developing leadership skills, strengthening critical thinking competencies and discussing topics in a safe place.

"I feel like an all-girls environment is not only important, it's necessary. You need a place where you can celebrate girlhood, whatever your definition of that is." • **\$2.6 million** invested in girls' & family programs

656

girls built friendships & became leaders at YWCA's Camp Tapawingo

- 194

girls became critical thinkers & found their voice at the Girls' Centre

595

teen moms & families increased social networks & built life skills to raise healthy children At YWCA Toronto, we believe in empowering girls to become the leaders of tomorrow.

At YWCA Toronto, we are committed to providing supportive environments for girls and young women to find their voice, explore their interests, and move forward as role models, mentors and community leaders. We know from experience that poverty, violence and rigid stereotypes continue to affect girls disproportionately, which limits their potential. The girls we work with tell us how difficult it is to find safe, inviting spaces where they feel as if they belong, and the difference it makes every day in their lives.

In 2018, over 1,460 girls, young women and non-binary youth accessed our programs — including our Girls' Centre in Scarborough and Camp Tapawingo on Georgian Bay. At all of our programs, girls have the opportunity to discuss challenging topics, build their strengths, and develop lasting friendships in an empowering, feminist environment. As we receive very little government support for our girls' programs, we continue to focus our advocacy efforts on securing dedicated funding for girls.

SUPPORTIVE COMMUNITY

ELIZABETH

Irma Brydson Place tenant

For the last eight years Elizabeth has made a home at Irma Brydson Place, YWCA Toronto's apartment complex in downtown Toronto. While living here she has been able to focus on healing and personal wellness.

Elizabeth values living in a safe environment with access to staff who provide support when needed.

"It is a good community for me. There is a lot of guidance and encouragement."

Elizabeth enjoys reading, painting and writing, and you

can often find her with a good book or with other residents in community spaces. Elizabeth's enthusiasm about the sense of community and creative activities the programming offers is palpable. She participates in programs for expressive writing, knitting and art. Most recently she joined a storytelling program and although she was hesitant to join at first, she now cannot wait until the group meets.

Through the support and encouragement of the staff she has been inspired to write poetry, paint and practice Tai Chi.

Elizabeth appreciates that her accomplishments are recognized, and she is glad that YWCA Toronto is part of her journey.

■ \$12.9 million invested in permanent housing programs 965 women & their children live in safe affordable housing **-** 517 units of affordable housing for single women & women with children units of affordable housing to support Indigenous women

YWCA Toronto is committed to building safe communities for women and their families.

Affordable housing in Toronto is now more elusive than ever with more than 100,000 families waiting for a permanent home. Growing housing insecurity, combined with the rising cost of living, is exacerbating poverty in our city and widening gender and racial inequality. YWCA Toronto is committed to providing affordable, supportive housing options to women and their families who need it the most.

In 2018, we provided 965 women and their children with safe, affordable housing in five communities across the city. All of our affordable housing initiatives help women build on their strengths, create stability and plan better futures. At Irma Brydson Place and Winona's Place, we offer on-site legal support, health clinics, Indigenous programming, harm reduction and mental health services through our community partnerships. We will continue to engage with all levels of government, the private sector and the generosity of our donors to create a continuum of affordable and safe housing options for women and their families.

STRONG BEGINNING

KLEMENTINA LINC participant

New to Canada and overwhelmed by the size of Toronto, Klementina did not feel capable of navigating public transport or calling a doctor because she could not speak English. She was referred to the YWCA Toronto English Language Instruction for Newcomers to Canada (LINC) classes, and on her first day she was so scared she almost turned around and walked out.

"But that was the first day," Klementina says with a smile, "I never missed a day after that." LINC offered Klementina no-cost, women-only English classes which enabled her to contribute fully to life in Canada. While she attended class, the Care for Newcomer Children program took care of her son. Klementina started on a new path that day and with the support of the staff she found her confidence.

"It was the sense of going from zero to one hundred. I could step out on my own. I saw that I could do more." Klementina says.

Klementina is now attending George Brown College for a Community Worker Diploma, a decision she says was shaped by her positive experience at LINC.

"When I came to YWCA Toronto I found a place where I belonged."



YWCA Toronto is proud to help newcomer women succeed in Canada.

Racialized newcomer women have the lowest median annual income of all newcomer groups at \$26,624 and represent one of the most vulnerable segments of our population. Language barriers characterize a major obstacle toward social and economic integration. YWCA Toronto helps newcomer women make a strong start through our English Language Instruction for Newcomers to Canada (LINC) program offered by the YWCA Toronto English Language Skills and Development. Our classes are available at no-cost in Etobicoke.

The women we serve tell us that they come to LINC because it is a women-centred learning environment. It is a safe space where women can build connections, receive support and leave feeling more confident and prepared to take on the challenges of Toronto's labour market. To ensure child care is not a barrier to skills development, we provide child-minding for children ages six months to six years while mothers attend class. We honour newcomer women's resilience and celebrate the skills and gifts they bring to Canada.

POWERFUL MOVEMENT

YWCA Toronto is dedicated to advancing gender equity and racial justice.

Advocating for systemic change is an integral component of YWCA Toronto's work. 2018 was an important year for us in terms of strengthening our advocacy campaigns, building community coalitions and advancing gender equity — one march, petition, consultation and meeting at a time.

We joined YWCA Canada's delegation at the 62nd session of the United Nations Commission on the Status of Women and presented on the housing barriers faced by women across
Canada. For the first time ever,
we launched two advocacy
campaigns that involved a strong
digital media focus. We continue
to innovate and explore tools
and approaches that promote
civic engagement, amplify the
voices of the women and girls
in our programs, and advance
our advocacy objectives.

WE BELIEVE

Looking ahead, we are excited to work with YWCA Canada, other Member Associations across the country, and our supporters to ensure the voices of the women we serve are fully considered in important public policies. Through sustained advocacy work, we believe we can end gender-based violence and poverty and work towards an equitable, just and inclusive society for all.

is the wage gap between men & women in Toronto, a gap that widens for racialized & newcomer women & women with disabilities

\$1,685

per month is the average fee for a licensed infant child care spot in Toronto

- 6.000+

women and children sleep in shelters on any given night in Canada because it is not safe at home

■ 3.5 million

social media impressions obtained by YWCA Day on the Hill hashtag #YWCADayOnTheHill

2018 advocacy highlights include:

- Consulting with program participants and front-line staff to identify social policy issues and priorities;
- Influencing policy and legislative change through briefs, submissions, deputations and government relations activities;
- Convening forums to increase dialogue such as co-hosting town halls addressing gender-responsive budgeting and gender equity;
- Launching campaigns during the 2018 provincial and municipal elections to promote women's civic engagement and highlight key issues;
- Participating in an advocacy day on Parliament Hill, alongside other YWCA leaders, on the subject of women's economic security; and,
- Actively contributing to coalitions dedicated to gender equity, poverty reduction and social justice.

INVESTING WITH PURPOSE

Our work with women over the last year has reached new heights, thanks to the public attention gender issues have received.

At the same time, as a sector, we have come to recognize that no single organization or donor is going to solve the world's most complex problems. Only by working together can we achieve great things.

That is why we welcomed an opportunity to partner with the Toronto Foundation on the *Trust Collective*, a new fundraising and donor education initiative

structured to build awareness and long term support for the issues facing women and girls.

This collective movement unites YWCA Toronto with 16 other local organizations serving women, with the shared goal of engaging 100 women philanthropists, each pledging \$100,000, on a three-year philanthropic and learning journey.

Together, we will raise \$5 million in unrestricted funding for women-focused organizations in Toronto, and create another \$5 million in endowments forever committed to supporting women's equity across Canada and worldwide. By joining like-minded organizations and donors, we not only support more women and girls, we build capacity within the sector for stronger collaboration in the future.

\$3.2 million donated in 2018

* \$704,353
raised at YWCA Toronto
Women of Distinction
Awards

• \$448,030 in Gift-in-Kind donations

volunteers contributed
15,170 hours to help
transform lives in programs
across the Association

The Trust Collective presents a unique opportunity for committed philanthropists to be part of a bold new partnership to amplify women's voices and contributions to make a real and lasting collective impact on the lives of women and girls. Learning events held throughout the year will offer a deeper engagement with the issues at hand, starting with the international Women Deliver 2019 Conference in June.

The vision and capacity of the *Trust Collective* immediately captured the attention of many forward-thinking YWCA Toronto supporters and by the end of 2018, three women pledged their support. Our goal is to recruit five women altogether, which will translate into \$450,000 in unrestricted gifts directly to YWCA Toronto over the next four years, as well as the establishment of five endowments that will champion philanthropic giving through a gender lens in perpetuity.

YWCA TORONTO BOARD OF DIRECTORS

YWCA Toronto's Board of Directors is committed to creating change for women and girls across Toronto. The Board ensures that our work is aligned with our vision and mission, stewards our financial and donor resources, and provides leadership and oversight of our strategic plan and initiatives.

OUR VISION

YWCA Toronto will be a leader in transforming the lives of marginalized and disadvantaged women and girls in Toronto.

OUR MISSION

YWCA Toronto accomplishes this vision by being a strong advocate for women and girls, providing transformative services in the areas of employment support and training, housing options and shelters, leadership development programs for girls and key supports for women and children who have experienced violence.

OUR STRATEGIC PRIORITIES

Strengthen awareness of YWCA Toronto, leveraging our credibility and reputation.

Ensure financial and organizational sustainability.

Integrate continuous quality improvement in operations and programs.

Deliver high-impact, life-changing programs for women and girls.

Align advocacy with mission priorities, supported by program expertise.

Promote strong governance and employer best practices.

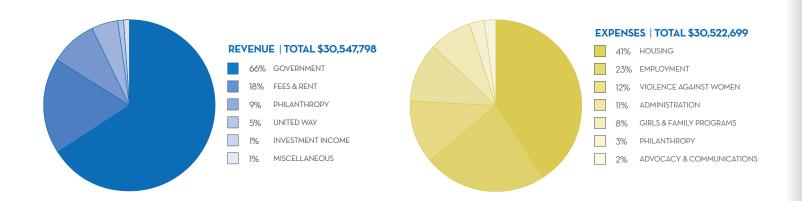


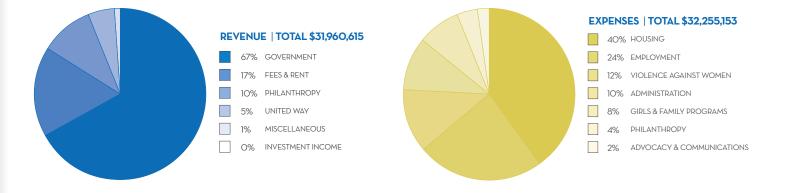
2017 REVENUE & EXPENSES

Year ended December 31

2018 REVENUE & EXPENSES

Year ended December 31





2017 EXCESS OF REVENUE OVER EXPENSES FOR THE YEAR: \$25,099

DEFICIENCY OF REVENUE OVER EXPENSES FOR THE YEAR **\$79,868****2018 DEFICIENCY OF REVENUE OVER EXPENSES FOR THE YEAR INCLUDES THE "GAIN ON SALE OF CAPITAL ASSET" OF **\$214,670**

Auditors: Ernst & Young LLP | A full set of Financial Statements is available upon request. Charitable Business #10822 9865 RROOOl Information filed under the Public Sector Salary Disclosure Act, 1996 is available on the Ministry of Finance website: http://www.fin.gov.on.ca.

2018 **GIVING**

\$100.000+

Anonymous (1) Ontario Trillium Foundation Irma J. Brydson Foundation RBC Foundation

\$25.000+

S.M. Clarkson Echo Foundation The Harry E. Foster Charitable Foundation The Honourable Margaret McCain Margaret Newall, in memory of Ted Newall Nordstrom Royal LePage Real Estate Services Ltd.. Johnston & Daniel Division Royal LePage Shelter Foundation

\$10.000+

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\$5.000+

Anonymous (1) Dr. Kristin Blakely-Kozman Fidelity Investments Gibbons Family

The Home Depot Canada Foundation Ruth Mandel Jan Ruby & Mary Thomson Shum Vourkoutiotis Fund at Toronto Foundation The Garden Club of Toronto Jane Wilson Joan & Robert Wright Youth and Philanthropy Initiative (YPI) Canada

\$1.000+

Anonymous (15)

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We honour the memory of the individual whose legacy was realized in 2018.

Helen Gurney

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Art Auction, in support of YWCA Toronto 1st Stop Woodlawn

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City of Toronto

- Children's Services
- Employment and Social Services
- Services for Children With Special Needs
- Shelter, Support and Housing Administration
- Social Housing Unit
- Supports to Daily Living Program

Government of Canada

 Employment and Social Development Canada - Office of Literacy and Essential Skills

- Immigration, Refugees and Citizenship Canada
- Public Health Agency of Canada
- Service Canada Program Delivery Branch, Ontario Region

Province of Ontario

- Ministry of Children, Community and Social Services
- Ministry of Education
- Ministry of Health and Long-Term Care
- Ministry of Municipal Affairs and Housing
- Ministry of Training, Colleges and Universities
- Toronto Central Local Health Integration Network (TC-LHIN)

United Way of Greater Toronto

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Immigration Partnership

Toronto West Local Immigration

Partnership

Wigwamen

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Women's Habitat

YMCA-YWCA National Capital Region

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YWCA Aqvvik Nunavut

YWCA Canada

YWCA Halifax YWCA Hamilton

YWCA Metro Vancouver

YWCA Moncton

YWCA Saskatoon

YWCA Thompson

23

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Ontario Non-Profit Housina

Association (ONPHA)

Scarborough Employment

Scarborough Collaborative

Employment Network East

Ontario Network

Toronto Community Benefits Network Toronto Mental Health and Addictions Supportive Housing Network Transitional Housing and Support Program Network Violence Against Women Network Woman Abuse Council of Toronto Young Parents No Fixed Address

CREATIVE DESIGN & PRODUCTION

- Cover photo, pages 5, 9 and 16

Kim Quashie

PHOTOGRAPHY

Alia Youssef

MAKE YOUR VALUES YOUR LEGACY AT YWCA TORONTO



A gift in your will has the power to transform the lives of women and airls in our community.



To learn more about our planned giving program, please contact Katherine Verhagen Rodis, Major Gifts and Planned Giving Officer at kverhagenrodis@ywcatoronto.org or at 416.961.8101 x327.

VENUE RENTALS AT YWCA TORONTO **GREAT VALUE GREAT CAUSE**







venuerentals@ywcatoronto.org 416.961.8101 x370



SAVE THE DATE

Thursday, May 23, 2019

Fairmont Royal York



Be Inspired!

For more information, contact Phoebe Wong, Manager of Events, Sponsorships and Volunteers at pwong@ywcatoronto.org or 416.961.8101 x361

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