YWCA Toronto transforms lives. As the city's largest multi-service women's organization, we help women and gender diverse people escape violence, move out of poverty and access safe, affordable housing.
We work tenaciously to break down barriers that hold women and gender diverse people back from achieving equality.

Internal and External Job Posting
Community Shelter Support Worker- Awake Overnight
1st Stop Woodlawn
JOB ID: STOP773

<table>
<thead>
<tr>
<th>Employment Type:</th>
<th>Full-Time, Permanent</th>
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<tbody>
<tr>
<td>Work Hours:</td>
<td>35 hours per week (Thursday to Monday 11:30pm to 7:30am)</td>
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<tr>
<td>Salary:</td>
<td>$55,385 (L7), plus comprehensive benefits</td>
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<tr>
<td>Location:</td>
<td>80 Woodlawn Avenue East, Toronto, Ontario, M4T 1C1</td>
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<td>Internal Application Deadline:</td>
<td>Wednesday, December 14, 2022</td>
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<tr>
<td>External Application Deadline:</td>
<td>Friday, December 16, 2022</td>
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JOIN OUR TEAM
YWCA Toronto strives to uphold anti-discrimination practices and anti-oppression principles to ensure that the rights of all individuals are respected and protected. We work to promote a climate that is welcoming of all women and individuals who identify as Trans, intersex, non-binary, agender, and/or Two-Spirit. We encourage applications from women and gender diverse people from all races, ethnic origins, religions, abilities and sexual orientations.

The Awake Overnight Community Shelter Support Worker will work within collaborative team to provide meaningful and relevant services to shelter residents and tenants within a theoretical feminist framework that includes a working knowledge of the dynamics of trauma and effects of trauma and oppression. This position will act as a resource to staff and participants and is responsible for providing a full range of services which includes crisis counselling, case management and the development, implementation and evaluation of workshops. This position shares in the responsibility of the overall health and safety of the building.

ABOUT YWCA TORONTO - 1ST STOP WOODLAWN
This program provides up to 62 shelter beds for youth (16-24yrs) and adult (25 and older) women, Trans and non-binary participants. This program operates as part of a congregate living site which includes 72 units of permanent housing. Community Shelter Support Workers will work a fixed schedule that may include week day and/or weekend work and will be responsible for case planning of all shelter residents. This shelter is funded by the City of Toronto and adheres to Toronto Shelter Standards.

KEY RESPONSIBILITIES
- Applies knowledge of the issues of trauma and the dynamics of gender-based violence and homelessness to develop and implement effective support strategies;
- Works with participants individually and/or in groups to develop and improve social and living skills by assisting them to set goals, follow through on plans, recognize options and make positive choices;
- Provides assessment and case management support services to residents that focus on harm reduction, immigration, legal, health and wellness, education and training;
- Establishes a plan with residents that will facilitate a safe and effective path to independence;
- Develops, implements and evaluates workshops and groups that address participants' mental health issues and experience of trauma using interactive techniques (i.e. expressive art techniques) and collaborates with other YWCA programs in this area;
• Engages with the staff team in reflective practice, to ensure the development and implementation of quality programs and services;
• Ensures that the Health and Safety Guidelines are followed in accordance with the policies and procedures of YWCA Toronto including taking corrective action when responding to potential safety hazards;
• Any other duties as required.

QUALIFICATIONS
• In-depth knowledge of an academic discipline normally acquired through completion of a clinically supervised undergraduate degree (e.g. BSW). An analytical framework that identifies clients’ relation to social systems and the demonstrated practical application of this framework, (Cases for Equivalency will be considered);
• 3 to 5 years’ experience working in a diverse, direct service setting for participants that range from youth to seniors who have experienced impacts of poverty, homelessness/under-housing, violence/trauma, mental health/substance use or concurrent disorders and other sources of marginalization or oppression;
• Completion of Toronto Hostel's Training Certificate (T.H.T.C.) or equivalent;
• Demonstrated knowledge and application of anti-oppression, trauma informed, harm reduction and feminist frameworks;
• Demonstrated knowledge of community resources and supports;
• In-depth knowledge of the dynamics of gender-based violence and trauma within an anti-oppression framework;
• Working knowledge and application of the intersections of systemic oppression (anti-black racism, anti-indigenous racism);
• Experience delivering culturally sensitive services in a multicultural environment;
• Excellent communication and interpersonal skills;
• Proficiency in Microsoft Word, e-mail and the Internet;
• Completion of Hostel Services Shelter Standards is an asset;
• Working knowledge of the Residential Tenancies Act, Mental Health Act, Housing Services Act, and Ontario Human Rights Code is an asset;
• Knowledge of relevant legislation regarding immigration and refugee policy and law is an asset;
• A certificate in trauma counselling is an asset;
• Knowledge of a second language is an asset.

Vaccination Policy: In accordance with YWCA Toronto’s COVID-19 Vaccination Policy, all YWCA Toronto employees are required to be fully vaccinated with a COVID-19 vaccination series by October 30, 2021. As a condition of hire, new staff will be required to submit proof of vaccination prior to their first day of work. The YWCA will consider written requests for accommodation under the Human Rights Code on a case-by-case basis and will accommodate those individuals who are legally entitled to accommodation.

HOW TO APPLY
Please submit your cover letter and résumé to: Maria Moutsatsos, Manager, 1st Stop Woodlawn at woodlawnjobs@ywcatoronto.org. Please quote JOB ID number STOP773 and your name in the subject line.

Please note: A vulnerable sector police reference check is required by the successful candidate prior to hiring. YWCA Toronto is a unionized workplace. Staff are represented by CUPE Local 2189. This position is within the Bargaining Unit. Please indicate on your cover letter and your email subject line, if you are an internal candidate. For internal applicants, this position is not secondable.

YWCA Toronto promotes the principles of anti-oppression and adheres to the tenets of the Ontario Human Rights Code. We encourage applications from women and gender diverse people of all races, ethnic origins, religions, abilities and sexual orientations.

YWCA Toronto provides accommodation during all parts of the hiring process, upon request, to applicants with disabilities. If contacted, please advise us if you require any accommodation. While we thank all candidates for their interest, only those selected for an interview will be contacted.

Posting Date: December 5, 2022

YWCA Toronto is a Scent-Sensitive Workplace.